Quorum®

PTS DATA CENTER SOLUTIONS

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City of Corner Brook

Fast Recovery Time Key to Maintaining City Services

Business Challenge:

The City of Corner Brook was looking for a fault tolerant-like solution that would give its 100+ city employees the assurance that their email and business-critical applications would be immediately available should a server failure occur. The ability to restore critical applications within *minutes* of a failure is a key factor since the city is located in an area that is without the same access to equipment as major metropolitan cities.

Solution:

The City looked at several products, but most only provided partial solutions, such as backup or replication, and the all-inclusive solutions were too expensive or recovery times were too long. Fortunately, onQ from Quorum fit the City's requirements perfectly, since it not only integrates everything needed to achieve complete business continuity, but it also provides fast recovery times and is affordable.

Business Benefits:

- ✓ Peace of mind: "onQ is a product I can trust. Plus, there's a knowledgeable support team behind it." [Frazer Parsons]
- ✓ Assurance that email and applications will be fully functioning within 10-15 minutes of a server, storage or system failure.
- ✓ Expandability – with 7-8 physical servers in operation today, the City can easily add more onQ-protected servers as infrastructure grows.

City of Corner Brook

Location: Newfoundland Labrador (NL), located on the eastern coast of Canada.

Population: approx. 25,000.

Services: Includes city administration, tax collection, animal control, and other public services.

Featured Partner:

OPEN storage solutions

"If our server goes down, email could be out for 24 to 72 hours. When you're living in Newfoundland, there's no easy access to resources and it might take two days to get new equipment delivered – not to mention set-up time. Peace of mind is #1 for us and onQ gives us the assurance that our email and applications will be back up within minutes of a failure."

Frazer Parsons, computer support specialist, City of Corner Brook